

Open Report on behalf of Steve Willis, Chief Operating Officer

Report to:	Highways and Transport Scrutiny Committee
Date:	1 June 2015
Subject:	Quarter 4 Performance – 1 January to 31 March 2015

Summary:

The accompanying appendices to this report provide key performance information that is relevant to the work of the Highways and Transport Scrutiny Committee.

Actions Required:

The Committee is invited to consider and comment on the performance information contained in the appendices to the report.

1. Background

The appendices to the report provide key performance information relating to Highways and Transportation, which is aligned to the relevant priorities and performance indicators set out in the Council's Business Plan.

Council Business Plan and Council Priority Activity Performance

Appendix A highlights performance relevant to this committee against the following:

- **Council Business Plan Performance Indicators:** There are a number of indicators in the Council Business Plan that are within the remit of this scrutiny committee. Appendix A contains any of these that are worse than target (red) or better than target (green).
- **Council Priority Activities:** Corporate Management Board have identified a number of Council Priority Activities, these are the key projects and programmes that will deliver the most significant changes and new commitments as detailed in the 2012-2015 Council Business Plan and Organisational Strategy, as well as the Executive Director's objectives. There are currently 33 priority projects and programmes, four of which are in the remit of this scrutiny committee.
- **Council Priority Activities Exception Highlight Reports:** Where a Council Priority Activity is reporting significant issues (red) a project highlight report has been included to provide further information.

Appendix B contains a summary of performance information.

Appendix C is a breakdown of customer satisfaction information.

2. Conclusion

The Committee is asked to consider the content of the appendices of this report.

3. Consultation

a) Policy Proofing Actions Required

n/a

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Council Business Plan and Council Priority Activity Performance
Appendix B	Performance Summary
Appendix C	Customer Satisfaction Information

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Steve Willis, who can be contacted on 01522 554848 or steve.willis@lincolnshire.gov.uk.